

IT Systems Analyst (Firmstep Project)
Location: Newton Abbot
Salary: £31,401 to £34,106 per annum
37 hours per week
Fixed Term for 12 months

About Strata

Strata is a new and exciting IT company with over 70 employees based throughout its Head Office in Exeter and other sites in Newton Abbot and Honiton.

Strata has invested heavily in hardware and software delivery platforms and is now proud to offer its local government customers some of the latest technology around virtualisation, application delivery and mobile working.

About the Role

We are looking for an experienced IT Systems Analyst to work closely with staff from Teignbridge District Council to introduce a new Digital Customer Platform, called Firmstep. The aim of the Firmstep Solution, is to improve customer experiences when dealing with the Council and streamline processes to enhance efficiency.

Working specifically on this project, you'll be part of a small but focused team of experts tasked with reviewing processes, implementing online forms and workflow, as well as developing new online forms which all integrate to back office systems.

The role will require you to form good working relationships with Business Process experts from Teignbridge District Council, to understand their requirements and work with them to implement the Firmstep Solution.

Strata are strong believers in investing in training and skills for our staff and provide access to a range of on-line training courses as well as specialised trainer-led courses on a wide variety of technical and soft skills. The role also offers a generous pension scheme and holiday entitlement.

This role will be based at Newton Abbot. Our offices at Newton Abbot are easily accessible just off the A380 and parking is available. We also offer a cycle to work scheme.

About You

You'll be an experienced IT Systems Analyst/Software Developer specialising in online forms development and/ or systems integration, with a good standard of education and a passion for delivering high quality IT solutions to meet complex user requirements.

With a good knowledge and experience of working with a range of development tools such as Visual Studio and SSMS, you'll have experience of systems integration using a variety of methods including APIs, Web Services (REST, SOAP, and JSON), and Batch Processing and SSIS jobs. You'll also have experience in developing online forms.

The ability to work effectively with customers to understand their business requirements, and support them through the implementation of projects is essential. Experience of working with CRM or ERP systems is desirable.

Apply

To apply, please send your CV to careers@strata.solutions

For an informal discussion about the position please contact David Sercombe, on 01626 215216 or email david.sercombe@strata.solutions

For a job description please visit <http://strata.solutions>, or alternatively, if you do not have internet access, call 01395 517553.