



## **Systems Developer - CRM**

*Fixed Term Role (12 Months)*

*Honiton/ Exeter/Teignbridge*

*Remote (Hybrid)*

At Strata, we are passionate about our people, our technology, and our role in delivering high-quality digital services for our council partners. As a Local Government-owned organisation, we place integrity, collaboration, and service excellence at the heart of everything we do, creating an inclusive environment where everyone can contribute and develop.

We have an exciting opportunity for a **Systems Developer – CRM** to join our team. In this role your overall purpose is work with our stakeholders to develop the corporate CRM system (Granicus GovService), building end to end online processes to deliver desired business outcomes. You will also be required to develop integrations, following defined development standards to reduce or eliminate manual rekeying of information. Where required you will work closely with our customers and their digital teams to understand their requirements and translate these into workable solutions.

### **Key Responsibilities include:**

- The Systems Developer – CRM is responsible for developing online forms and workflows using a low code, development environment to deliver end to end processes for our stakeholders. This in turn will offer a better customer experience and improved efficiency. You will also work with SQL Server databases and the Microsoft Azure API management portal to develop integrations between the CRM and Line of business systems.
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- Work closely with Stakeholders to understand their requirements and produce design documents, which you'll then deliver.

### **Your Experience**

You will demonstrate proven experience within:

- Developing online forms and business workflow
- Using a low Code development Environment
- Using MS Visual Studio and C# to develop Restful APIs
- Using Microsoft Visual Studio to develop and update databases
- Formal Project management framework such as Prince2 or Agile

### **The Essentials**

You will have a proven track record in:

- Developing online forms and integrations
- Working with stakeholders to deliver desired business benefits

### **What's in it for you?**

We offer a competitive package which includes:

- Salary – from £39,862 to £42,839
- Significant employer contribution to the Local Government Pension Scheme.
- 37 hour working week – hybrid working.
- 29 days holiday (per annum)

If you feel you have the blend of skills that we require and would like to apply for this role, please send your CV with a covering letter to [Jayne.Coppin@Strata.Solutions](mailto:Jayne.Coppin@Strata.Solutions). Closing date: Tuesday 7<sup>th</sup> April 2026.