



Systems Developer - CRM

Fixed Term Role (12 Months)

Honiton/ Exeter/Teignbridge

Hybrid

At Strata, we are passionate about our people, our technology, and our role in delivering high-quality digital services for our council partners. As a Local Government-owned organisation, we place integrity, collaboration, and service excellence at the heart of everything we do, creating an inclusive environment where everyone can contribute and develop.

We have an exciting opportunity for a **Systems Developer – CRM (Granicus GovService)** to join our team. In this role, you will work with key stakeholders to develop and enhance the corporate CRM system. This will include building end-to-end online processes that deliver positive business outcomes and improve the user experience. You will also develop integrations in line with defined development standards, helping to reduce or eliminate manual processes.

Key Responsibilities include:

- Developing online processes
- Providing ongoing technical support to stakeholders
- Developing and supporting system integrations
- Managing system upgrades

Your Experience

You will demonstrate proven experience within:

- Modern technologies and third-party IT systems
- Software development tools, databases, software development techniques and processes
- Working knowledge of the full life cycle of a system
- IT infrastructure in respect of business software delivery

The Essentials

You will have a proven track record in:

- CRM platforms, ideally Granicus GovService, or similar digital service platforms
- Microsoft technologies, including C#, ASP.NET, Visual Studio, and SQL
- Working collaboratively with stakeholders to deliver effective digital solutions
- Basic qualifications as outlined within the job description

What's in it for you?

We offer a competitive package which includes:

- Salary from £39,862 to £42,839
- Significant employer contribution to the Local Government Pension Scheme
- 37-hour working week with hybrid working
- 29 days' annual leave

If you have the blend of skills we are looking for and would like to apply, please send your CV and covering letter to Jayne.Coppin@Strata.Solutions. The closing date for applications is Friday 21st August 2026.