



Service Desk Officer vacancies

Strata Service Solutions

Working across our sites: Exeter / Newton Abbot / Honiton

£23,023 - £25,419 per annum + up to £2k additional Out of Hours pay

37 hours per week + flexi time + local gov pension

28 days holiday + bank holidays

**Are you good with people ?
A good problem-solver ?
Energetic and like to be part of a team ?
Maybe looking for a new career in IT ?
If so, you might be just what we are looking for !**

Strata is an exciting IT company with over 70 employees based across Devon in Exeter, Newton Abbot and Honiton. We currently have IT Service Desk opportunities that we are keen to fill with the right people, and we provide on the job training.

Our Service Desk provides a technical and professional support service for all IT solutions to our customers. You'll be responsible for carrying out remote support, trouble-shooting systems and face-to-face support for many types of mobile working equipment. We aim to give our customers a friendly service and make sure they get the support they require for all hardware and software.

In return for your hard work, we offer a range of excellent benefits including 28 days holiday plus bank holidays, flexible working hours, cycle scheme and entry into the local government pension scheme.

We also provide a 24/7 on-call service for IT emergencies which is paid at a competitive rate as an addition to the regular salary.

A driving licence and your own transport is key for visiting our multiple sites for support, although reasonable adjustments may be possible if you are working towards a licence.

**If you think this is for you
and you want to be a part of our team
we'd love to hear from you.**

Apply Now...

To show your interest please send your CV to sue.langston@strata.solutions
